

Utah County Employee of the Month for August 2011  
Susi Dalton - Lab Technician  
Substance Abuse

There are a few people who always seem to keep things running smoothly, who sit quietly behind the scenes. This individual makes our clients feel as comfortable as possible in situations where the word "comfort" tends to fly out the window. She is involved in one of the most critical aspects of the treatment and recovery continuum. Her expertise is critical in providing clinicians with valuable and accurate information as it relates to Urinalysis Lab results. She has learned some pretty interesting things in her two years with the County. She has learned how creative some people can be in trying to beat a UA drug screen (we won't go into details here).

She exhibits on a daily basis an exceptionally helpful attitude with clients, staff, case workers and other program employees. She has also become somewhat of a subject matter expert, and not to mention, an intricate part of the County lab operations. She has been, and continues to be, proficient in learning new materials quickly as demonstrated by the ability to manage and operate all of the labs client billing, Wintox 6 Data Base system, the Junction Data Base System, and our SYVA V-Twin Biochemical Analyzer.

It is a privilege and joy to work with Susi Dalton. She consistently sets a fine example of professionalism. When faced with the challenges of clients who break protocol or procedure, she gently but firmly and professionally leads them back to the proper procedure through open, effective communication and dialog. Due to this, we as a lab continue to get positive feedback from drug treatment programs, drug courts, and collaborative agencies.

It is a pleasure to nominate Susi Dalton as employee of the month for August 2011!

Nominated by Gordon Bruin and Paul Von Strahl